



MY 2024 AMP Preliminary Results Release

August 14, 2025

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Agenda

- AMP Program Updates
- MY 2024 AMP Results and Questions & Appeals Timeline
- Redesigned AMP incentives, recognitions, and public reporting
- Preliminary trends in AMP results
 - Quality (Clinical Quality and Utilization)
 - Cost
- Accessing the Onpoint PRP
- Questions

Dial-in Information

Phone: 1 (669) 900-6833,
Passcode: 832 4996 9403#

Questions?

Submit them via the “Q&A” function!



Today's webinar will be recorded and posted on
<https://www.iha.org/news-and-events/>

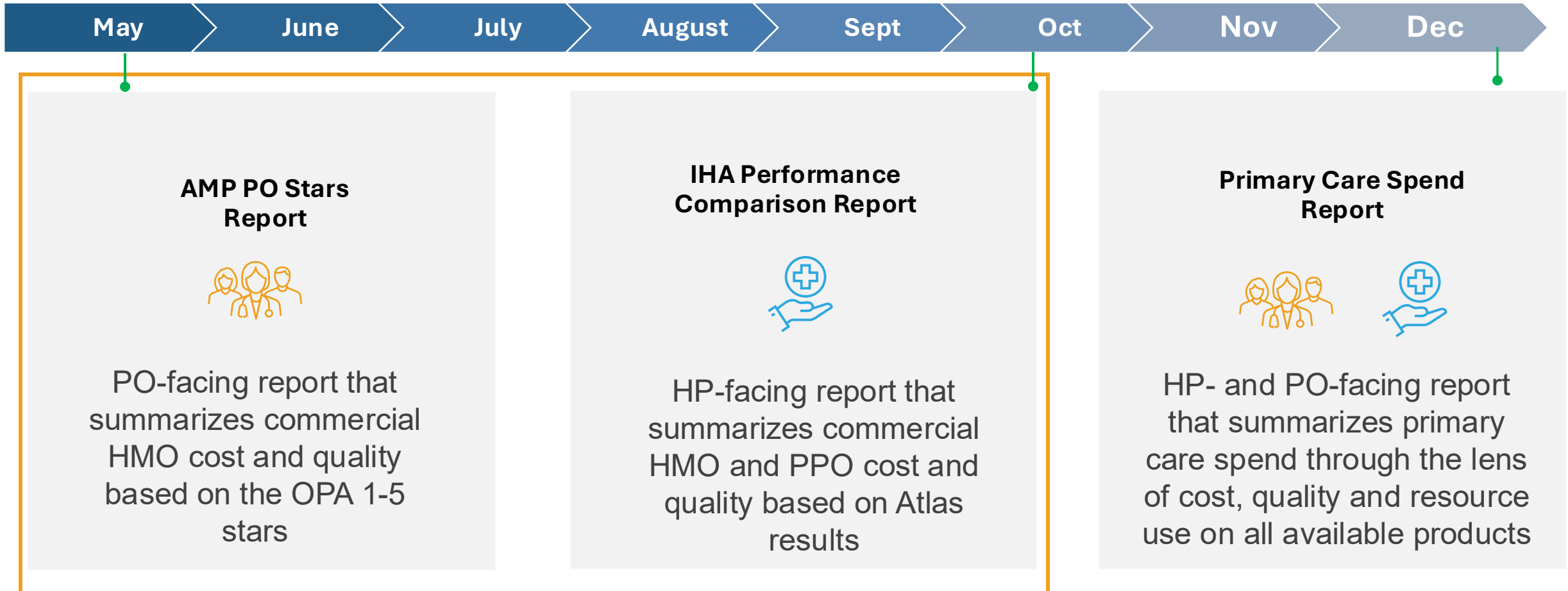
AMP Program Updates

Shelley Kong, *Project Manager, Program Operations*

Performance Measurement
Program Updates:
Provider Organization and Health Plan
Reports

Two new reports in 2025 will include high-impact topics

Plans and POs have asked for cost reporting through the lens of quality and utilization



POs received invitation emails from IHA via Hex on 5/28/25

Commercial HMO participants must confirm the User Agreement and confirm PO associations

notify@mail.hex.tech

☐ ☆ > Hex	PO Stars Report - User Confirmation has been shared with you - Sarah Chen has shared a app with you Sara...
☐ ☆ > Hex	MY 2023 AMP PO Stars Report - Global Report has been shared with you - Sarah Chen has shared a app wit...

User Confirmation Email

HEX

Sarah Chen has shared a app with you

Sarah Chen has added you to the app **PO Stars Report - User Confirmation**

[View in Hex](#)

(1) Click through User Confirmation **first.**

Report Email

HEX

Sarah Chen has shared a app with you

Sarah Chen has added you to the app **MY 2023 AMP PO Stars Report - Global Report**

[View in Hex](#)

(2) Access your report through this email anytime after completing the User Confirmation.

Questions? Contact amp@iha.org and include the PO(s) you are a contact for

New PO report allows for quick and easy peer comparisons and key takeaways!

- ✓ Quick and easy
- ✓ Peer comparison
- ✓ YoY comparison
- ✓ Measure and regional drill downs

(Demo) MY2023 AMP PO Stars Report

Published 17 hrs ago by Annabelle Finlayson

IHA's AMP program evaluates performance data across California provider organizations (POs) and generates star ratings for key measures – Quality and Total Cost of Care. These stars are displayed on the Office of the Patient Advocate (OPA) website to help POs identify where to focus improvement efforts.

Overview Score Distributions **PO Report Card** Methodology & Measure Set

Star Ratings Overview

This AMP PO Stars Report provides a deeper understanding of star ratings, which displays the Integrated Healthcare Association's (IHA) Align.Measure.Perform. (AMP) program results and is updated annually. IHA works closely with OPA and the National Committee for Quality Assurance (NCQA) to develop and maintain the stars methodology.

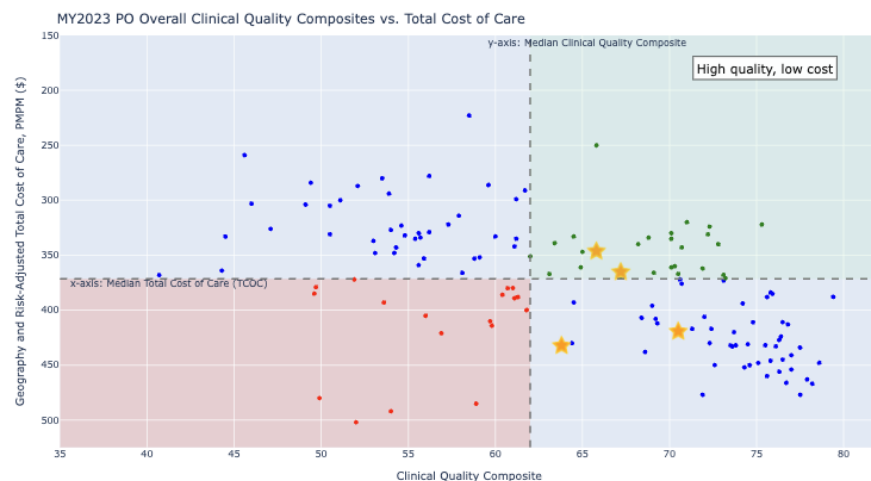
Your OPA Star Ratings

Each PO is evaluated relative to other POs in the AMP program and assigned a star rating in eight categories. Star ratings range from one to five, with five being the best performance. Rating of N/A indicates insufficient data to assign a rating. Please refer to the "Methodology and Measure Set" for more details on how the stars are assigned.

Provider Organization	Overall Quality	Total Cost of Care	Appropriate Use	Asthma	Children	Diabetes	Heart	Preventative
Demo PO 1	2	1	3	1	2	1	2	3
Demo PO 2	4	4	3					
Demo PO 3	3	1	3					

Select AMP Region (8)

California Overall

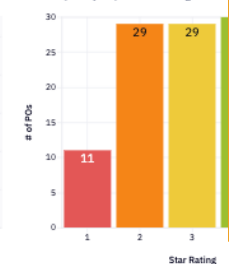


Clinical Quality Topic Area

Topic Area
Asthma

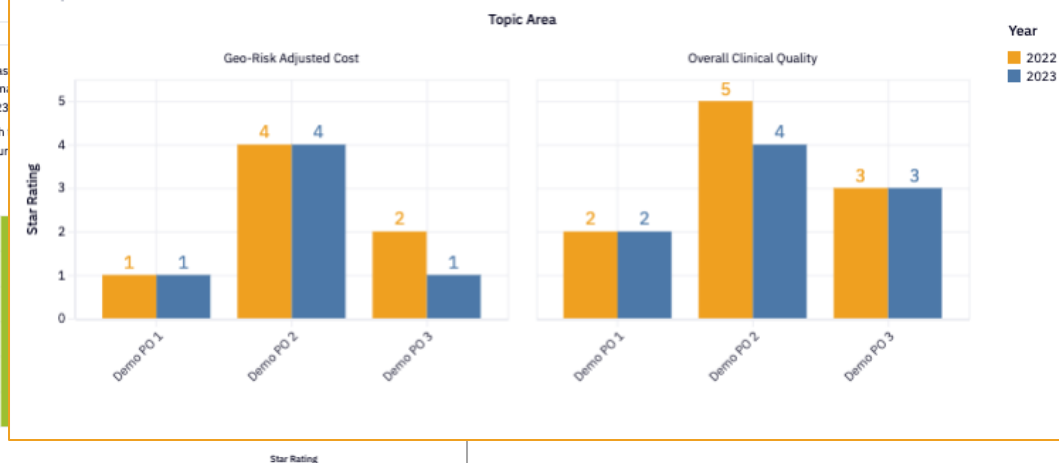
There are six clinical quality topic areas number of measures in each topic domain. Asthma Topic Area Star Rating for 2023. To see which measures fall under each navigate to the "Methodology & Measure Set"

Clinical Quality Topic Star Ratings



Your POs Overall Performance

Your year-over-year Star Ratings based on Geography & Risk-Adjusted Total Cost of Care (TCOC) and Overall Clinical Quality Composite



"Love this! Super impressive and impactful!"

- Dr. Marnie Baker, MemorialCare

"Great visuals... really appreciated the medical group comparison charts."

- Dr. Kristina Gilkey, Hill Physicians Medical Group

Where does your PO land on these distributions? Navigate to the next tab to find out more!

Thank you to
everyone who
attended the AMP
PO Stars Live Demo
Webinar.

[Access the webinar recording and slides here](#)



IHA Performance Comparison Report: insights into your cost and quality

Quick and Easy
Peer Comparison
Measure Drill Downs
YoY Comparison

First Rehearsal Internal - All

IHA Performance Comparison Report - for Health Plans

Published 4 days ago by Sarah Chen

This report is produced by IHA as part of our Performance Measurement Programs, which evaluates cost and quality performance across California's health care landscape. It includes data representing nearly 15 million lives, covering approximately 85% of commercial HMO and PPO members across 14 commercial health plans. All results are produced by a single, independent source to ensure fair apples-to-apples comparisons. Whether you're new to IHA or well-acquainted with our work, this report is designed to help you benchmark performance, uncover opportunities, and drive meaningful improvements in care and cost.

Total Cost of Care Clinical Quality Value Cost Categories Methodology & Measure Set

Your Health Plan's Cost Performance

IHA has been measuring Total Cost of Care since 2013—well ahead of most of the industry. In partnership with health plan partners, IHA has built a rigorous and reliable approach to collecting and analyzing cost data. This report includes both observed costs, which reflect the actual dollars spent across the system, and risk- and geography-adjusted costs, which account for differences in patient complexity and regional variation.

All cost figures are reported as *per-member-per-year (PMPY)*.

Ranking Your Plan's Performance for Total Cost of Care - Geography and ACG Risk Adjusted - Commercial in MY2023

Measure Year: MY2023 Measure Select: Total Cost of Care - Geography and ACG Risk Adjusted - Commercial Select Weighted Average for Barchart*: Select Weighted Avg

- Your commercial HMO was **\$5,591** in MY2023, **\$642 lower** than the statewide HMO average.
- Your commercial PPO/FFS was **\$6,582** in MY2023, **\$60 lower** than the statewide PPO/FFS average.

Your Health Plan's Year-over-Year Cost Trends

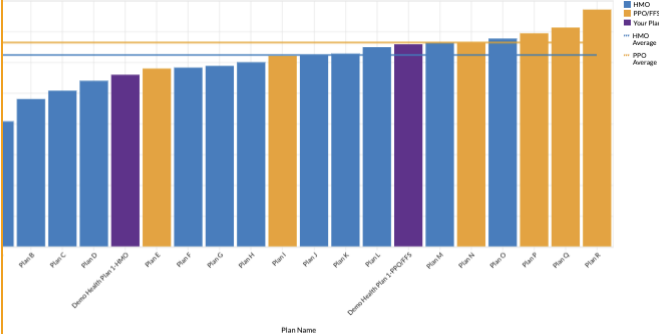
Cost of Care Trend

As California advances toward the Office of Health Care Affordability's (OHCA) annual cost growth target of 3.5%, monitoring your plan's performance—and how it compares to peers—is more important than ever.

Your change in total cost of care PMPY from 2022 to 2023 was:

- 3.2% change for HMO compared to 4.0% for the average of all other plans. (0.8% lower).
- 6.2% change for PPO/FFS compared to -5.3% for the average of all other plans. (11.6% higher).

Note: Unlike OHCA's cost measure, IHA's cost measure (HealthPartners) includes clinical risk adjustment to ensure fair and meaningful comparisons across plans and populations. Also included are geographic views based on Covered California regions, allowing you to explore how cost trends vary across the state. These regional insights can help you identify where your plan's performance aligns with—or diverges from—others, offering valuable context for understanding local drivers of cost growth.



Health Plan's Year-Over-Year Cost Performance

Cost data has shown that PPO plan offerings are typically more expensive than HMO plan offerings. However, that gap is narrowing: from 2019 to 2023, the average for PPOs has decreased from approximately \$600 to \$300 more per member per year.

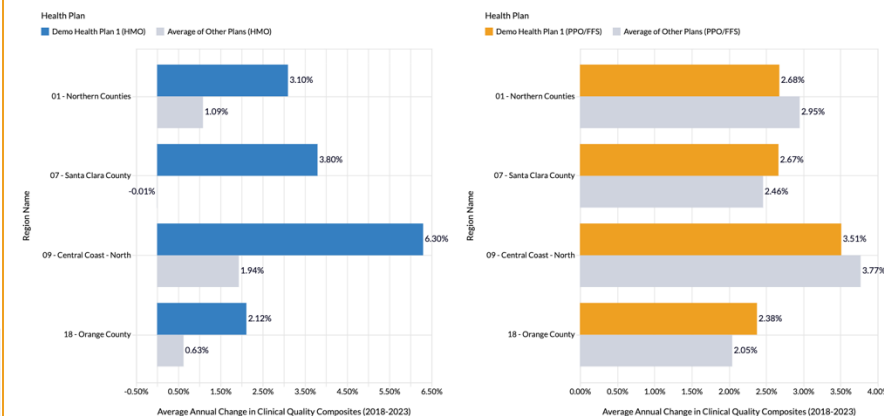


Clinical Quality - Regional Analysis

Covered CA Region Selection

01 - Northern Counties 07 - Santa Clara County 09 - Central Coast - North 18 - Orange County

Average Annual Changes in Clinical Quality Composite Between 2018 and 2023



MY 2025 program update: Participation Confirmation Process

- MY 2025 Participation Confirmation (PCON) is slated to begin in Fall 2025
- IHA will share more information soon to prepare for the MY 2025 PCON process via the AMP monthly newsletters

Ensure your organization's contacts have access to complete the requested steps in Fall 2025

MY 2024 Results Timeline

Shelley Kong, *Project Manager, Program Operations*

MY 2024 AMP results timeline

Milestone	Activity	Timeline
Preliminary results release in PRP	Commercial HMO, Medicare Advantage, Medi-Cal Managed Care results available	August 15, 2025
Questions and appeals	Questions and appeals period	• FinThrive: August 15, 2025 – September 5, 2025 • Onpoint: August 15, 2025 – September 12, 2025
	Resubmission deadline for final release	FinThrive: • September 12, 2025: Health Plans must generate results to their auditor • September 19, 2025: FinThrive must receive auditor-locked resubmissions Onpoint: • September 19, 2025: Health Plans must send resubmissions to Onpoint • September 23, 2025: Files must be in passing status
	Appeals hearing	September 23, 2025
	Appeals decisions to participants	September 30, 2025
Final results release in PRP	Commercial HMO, Medicare Advantage, Medi-Cal Managed Care results available	November 7, 2025

What measure domains are included in this release?

Results for Commercial HMO, Medicare Advantage, & Medi-Cal Managed Care

Measure Domain		Commerical HMO	Medicare Advantage	Medi-Cal Managed Care
	Quality (Clinical Quality and Appropriate Resource Use/Utilization)	X	X	X
	Encounters	X	X	X
	Total Cost of Care	X	X	X

What years are included in this release?

Results for Commercial HMO, Medicare Advantage, and Medi-Cal Managed Care

You can submit questions or appeals about MY 2023 Onpoint-generated results if you are also submitting questions or appeals about the same measure for your MY 2024 Onpoint-generated results.

UPDATED

**MY 2023 Onpoint-
generated results**

NEW

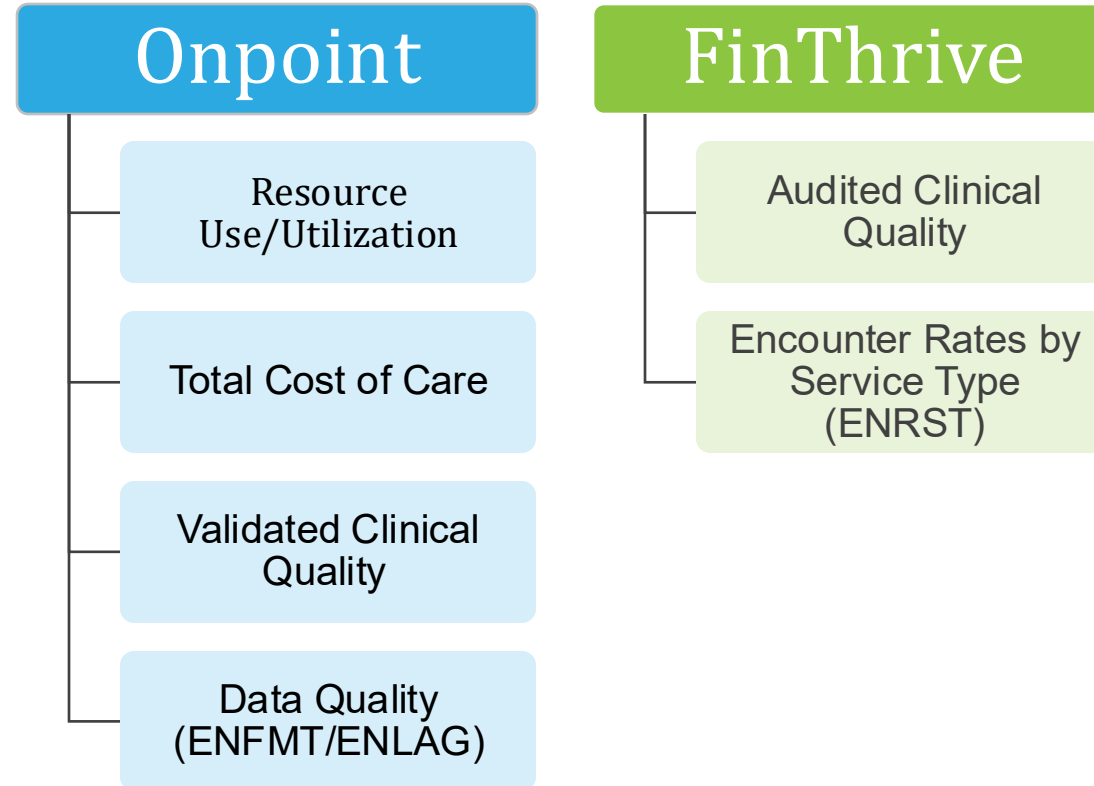
**MY 2024 audited quality
results**

NEW

**MY 2024 Onpoint-
generated results**

What data pipelines are included?

Results for Commercial HMO, Medicare Advantage, and Medi-Cal Managed Care



What plans are included?

Health Plans	Commercial HMO	Medicare Advantage	Medi-Cal Managed Care
Aetna	X		
Anthem	X		
Blue Shield of California	X	X	
Blue Shield Promise			X
Cigna Health Care of California	X		
Health Net	X		
Inland Empire Health Plan			X
Kaiser Permanente	X	X	
LA Care Health Plan	X		
Molina	X		
SCAN Health Plan		X	
Sharp Health Plan	X	X	
Sutter Health Plus	X		
UnitedHealthcare	X	X	
Valley Health Plan	NEW		
Wellcare by Health Net		X	
Western Health Advantage	X	REMOVED	

Overview of questions and appeals period

AMP questions and appeals process

August 15 – November 7

August 15
Preliminary AMP
results released

September 12

FinThrive

Deadline for health plan
resubmissions to auditors

September 19

FinThrive

Receives auditor-locked
resubmissions

September 19

Onpoint

Health plan resubmissions

November 7

Final results
released

September 5

FinThrive

Deadline to submit questions
and appeals

September 12

Onpoint

Deadline to submit questions
and appeals

September 23

Appeals hearing
to panel

AMP questions and appeals period



What

- Participants **review** MY 2024 FinThrive and Onpoint-generated results
- **Ask questions or submit appeals** for correction to results before results are finalized for use in incentives, public reporting, and public recognitions



When

- Begins with release of preliminary reports – **Open August 15!**
- Submit questions or appeals no later than
 - **FinThrive: 5 p.m. PDT September 5, 2025**
 - **Onpoint: 5 p.m. PDT September 12, 2025**
- **No late appeals will be accepted**



How

- Email [AMP Question and Appeals Submission Form\(s\)](mailto:appeals@iha.org) to appeals@iha.org
- AMP staff will partner with health plans and vendors to address your questions and concerns

How to submit your questions and appeals

Step 1

Review the [AMP Questions and Appeals Submission Guide](#), [Questions and Appeals Best Practices and FAQs](#), and additional resources at iha.org.

Step 2

Complete the [AMP Questions and Appeals Submission Form\(s\)](#).

POs must complete a separate Submission Form for each health plan.

Step 3

Email the completed Question and Appeals Submission Form(s) to appeals@iha.org.

Reminder: Do not send Protected Health Information (PHI) to IHA.

Best practices for submitting questions or appeals

Tips

- Review appeals resources on [IHA.org](https://www.ihahq.org), including the **Questions and Appeals Practices + FAQs**
- Start reviewing and ask questions **early**
- Review the **Accessing the Onpoint PRP** section of this deck for a tutorial on how to access results on the PRP
- Identify the **primary data issue or concern** so we can better investigate the issue
- Provide as **much information as possible** to help substantiate that there is an error, not just a data inconsistency

Information to include

- Who is submitting the question?
- Which plan or reporting entity is the question for?
- Which measures are in question?
- Does the data issue or concern warrant a correction?

Submit questions or appeals no later than
5 p.m. PDT September 5, 2025, for FinThrive-generated measures
5 p.m. PDT September 12, 2025, for Onpoint-generated measures

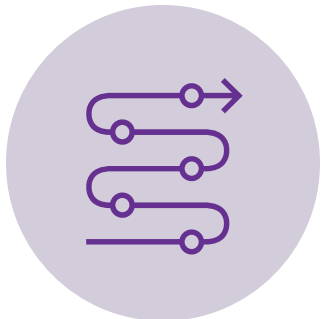
Appeals panel considerations



Is there sufficient evidence to substantiate that **a true, systematic reporting** error was made by the plan, IHA, or data partner?



Is the discrepancy in question **reflective of gaps in the data exchanges** between the PO and health plan?



Which path forward is the best choice, given the anticipated impacts on the AMP program timeline and downstream deliverables?



Is additional research required by the PO, health plan, data partner, and/or IHA to make a firm decision on the appeal?

What does a successful appeal submission look like?

Example: Provider organization submission for geography and risk-adjusted TCOC

- To **substantiate their appeal**, PO gathered the information displaying the risk score from the prior measurement year at the plan-PO level.
- The **information displayed** that Plan D’s risk score was significantly different from prior year and other health plans.
- After **investigation**, Plan D discovered that a subpopulation was included in the eligibility data submission but inadvertently excluded from their medical and pharmacy claims submission.
- **Decision:** Panel decided to uphold the appeal, as this is a systematic issue, and subpopulation should have been included in all file submissions by Plan D.

Plan	MY	Relative Risk Score	TCOC \$ PMPM (Observed)	TCOC \$ PMPM (Geo and Risk-Adjusted)
Plan A	2018	0.95	XXX	XXX
	2019	1.06	XXX	XXX
Plan B	2018	1.12	XXX	XXX
	2019	1.19	XXX	XXX
Plan C	2018	1.19	XXX	XXX
	2019	1.13	XXX	XXX
Plan D	2018	1.21	XXX	XXX
	2019	0.43	XXX	XXXX
Health Plan Aggregate	2018	1.10	XXX	XXX
	2019	0.97	XXX	XXX

Redesigned AMP incentives, recognitions, and public reporting

Steven Hough

Project Manager, Program Design

MY 2024 marks the launch of the AMP redesign!



Aligned
measure set
with 40% fewer
measures



Higher-impact
incentive design
emphasizing quality,
adjusted for cost



**Public
recognitions**
celebrate POs
standing out
against national
benchmarks



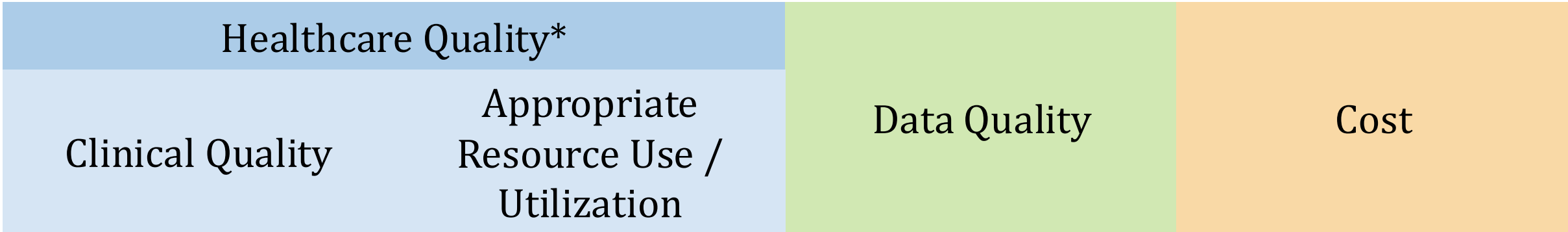
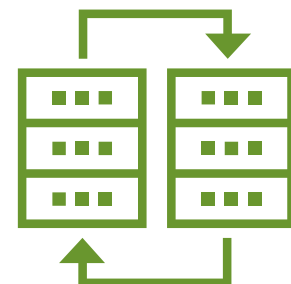
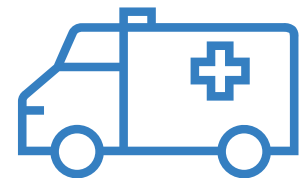
Public reporting of
provider performance
compared with peers
and nationwide

AMP components by product line

				
AMP product line	Common measure set	Public recognition	Public reporting	Incentive design
Commercial HMO	X	X	X	X
Medicare Advantage	X	X	X	Optional
Medi-Cal Managed Care	X	NEW!		X

Find the list of measures for public recognition, public reporting, and incentives in the [MY 2024 AMP Measure Set](#).

AMP measure domains



*Patient experience measurement will be nested under the Healthcare Quality domain when reincorporated into the AMP Measure Set.

How domain results are used

Component	Product	Domain
Incentive design	Commercial HMO Medi-Cal Managed Care	• Healthcare Quality – Clinical Quality & Appropriate Resource Use/Utilization • Total Cost of Care
Public recognition awards	Commercial HMO Medi-Cal Managed Care	• Healthcare Quality – Clinical Quality & Appropriate Resource Use/Utilization • Total Cost of Care
	Medicare Advantage	• Healthcare Quality – Clinical Quality & Appropriate Resource Use/Utilization
Public reporting	Commercial HMO	• Healthcare Quality – Clinical Quality & Appropriate Resource Use/Utilization • Total Cost of Care
	Medicare Advantage	• Healthcare Quality – Clinical Quality & Appropriate Resource Use/Utilization

MY 2024 trending cautions

- For MY 2024, there are no measures with a "break" in trending and 8 measures with a trending "caution" based on revisions to the measure specifications.
 - Glycemic Status Assessment for Patients With Diabetes (GSD)
 - Eye Exam for Patients With Diabetes (EED)
 - Kidney Health Evaluation for Patients With Diabetes (KED)
 - Prenatal and Postpartum Care (PPC)
 - Prenatal Immunization Status (PRS-E)
 - All-Cause Readmission (PCR)
 - Acute Hospital Utilization (AHU)
 - Emergency Department Utilization (EDU)

Implementing the AMP incentive redesign



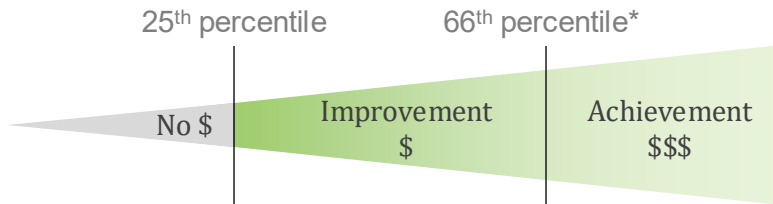
- **7 plans** with over **2.3 million HMO covered lives** in AMP have confirmed they will use the new design
 - [MY 2024-2025 Health Plan Advanced Notice report](#)
- New health plan plug and plays, PO worksheets, and additional resources will be made available.
- Technical documentation and benchmarks are available to download on the “Incentive Design” page on IHA.org

How it works

STEP 1 Calculate payment by measure

Payment for individual quality measures (clinical quality + utilization) is calculated against national benchmarks

(per member per month)



**Different benchmarks and percentiles are used for Commercial HMO and Medi-Cal product lines*

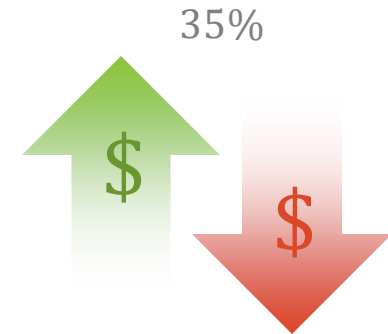
STEP 2 Sum all payments

All individual measure payments summed

\$ + \$ + \$ + \$

STEP 3 Adjust for TCOC

Total summed payment adjusted for Total Cost of Care (TCOC) amount, up or down



MY 2024 – MY 2025 incentive design benchmarks

Benchmark Source		Percentiles used for thresholds
Commercial HMO		
Core 4 measures	CMS Quality Rating System, National, all lines of business (MY 2021)*	Improvement: 25 th Achievement: 66 th Gold standard: 90 th
Non-core 4 measures	2023 NCQA Quality Compass, Commercial, National, all lines of business (MY 2022)	
Medi-Cal Managed Care		
COL-E & DSF-E	2024 NCQA Quality Compass, Medicaid, National, HMO (MY 2023)	Improvement: 25 th Achievement: 50 th Gold standard: 90 th
All other measures	2023 NCQA Quality Compass, Medicaid, National, HMO (MY 2022)	

*In alignment with Covered California's QTI program, Childhood Immunization Status: Combination 10 (CIS) targets are established using the MY 2022 QRS benchmarks

Source: Incentive design benchmarks, MY 2024-25 - <https://iha.org/performance-measurement/amp-program/incentive-design/>

MY 2024 AMP public recognition awards

Commercial HMO & Medi-Cal Managed Care



Excellence in Healthcare

High performance on **clinical quality** ($\geq 66.7^{\text{th}}$ p. for Commercial HMO, $\geq 50^{\text{th}}$ p. for Medi-Cal) **and** higher than average performance on **cost** ($< 50^{\text{th}}$ p.)



Top 10% Performers

High performance ($\geq 90^{\text{th}}$ p.) on **clinical quality**



Ronald P. Bangasser, MD, Memorial Award

Greatest improvement by region on **clinical quality**

Medicare Advantage



Medicare Stars Quality

Overall star rating of 4.5 or 5



Medicare Stars Quality Improvement

Improvement on star rating by $\frac{1}{2}$ star or more

Office of the Patient Advocate Medical Group Report Cards

2025-26 Edition (using MY 2024 data)

Commercial HMO

- Measure set and topic groupings will be updated to reflect changes to the MY 2024 AMP Measure Set.
- Planned transition to external benchmarks to establish star cutpoints
 - **Source:** NCQA's 2023 (MY22) Commercial Quality Compass, National, all lines of business
 - **Cutpoints:** 10th / 33rd / 66th / 90th percentiles



Medicare Advantage

- Will be generated following CMS Stars 2026 methodology

The 2025-26 Edition Commercial HMO and Medicare Advantage Medical Group Report Cards will be available in Spring 2026.

MY 2024 preliminary results and trends

Steven Hough

Project Manager, Program Design



Improvements in Core 4 performance translate to better patient care for Californians – based on MY 2024 preliminary

25,000 more patients with diabetes had blood sugar controlled

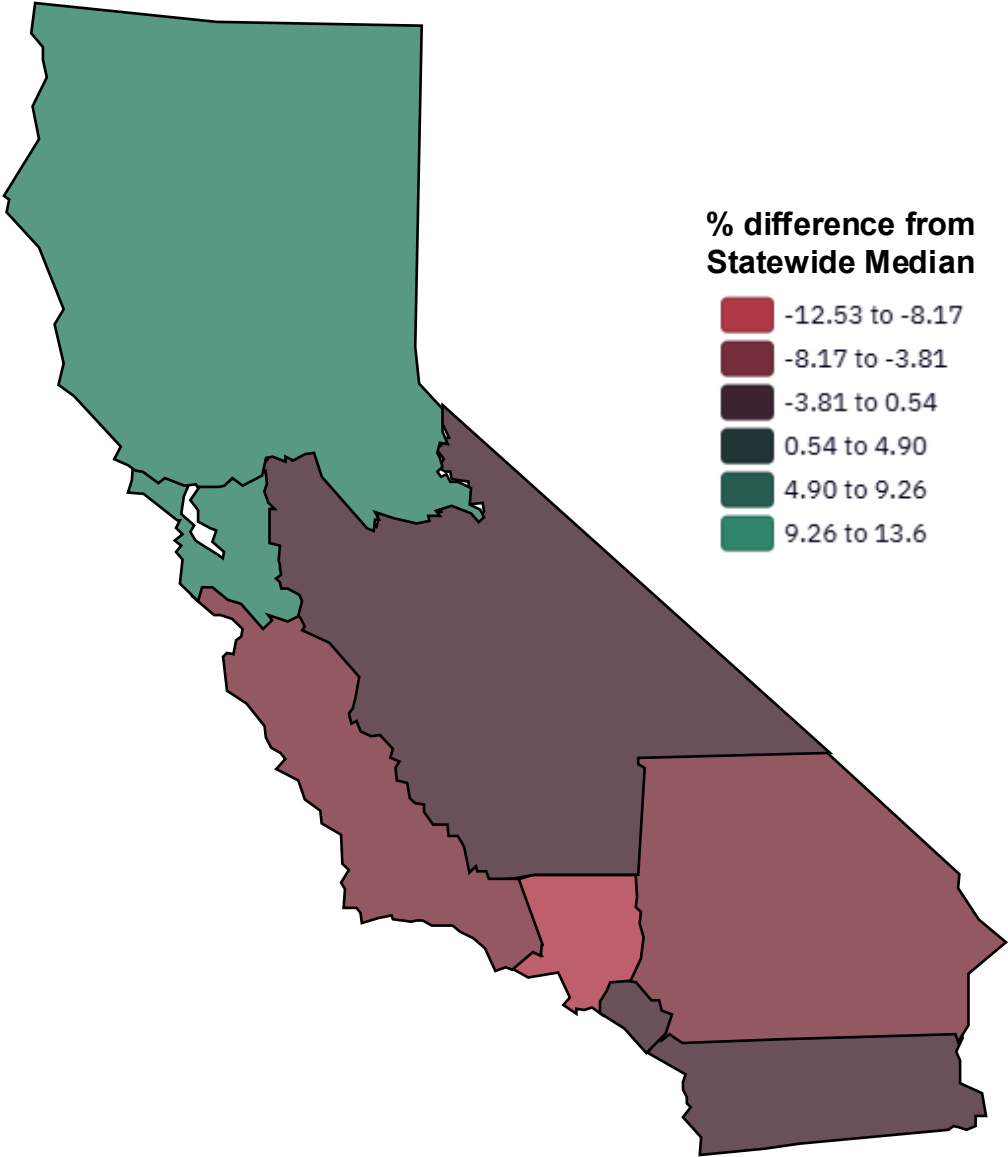
60,000 more patients with hypertension had their blood pressure under control

25,000 more adults ages 51-75 were screened for colorectal cancer

Blood pressure control improved by 5 percentage points compared to MY 2023

- Among the Core 4 measures, CBP shows the smallest regional variation, reflecting fairly uniform performance throughout the state.
- The median performance falls slightly below the QRS 66th percentile benchmark
- In MY 2024, an additional 8% of POs met the target for CBP.

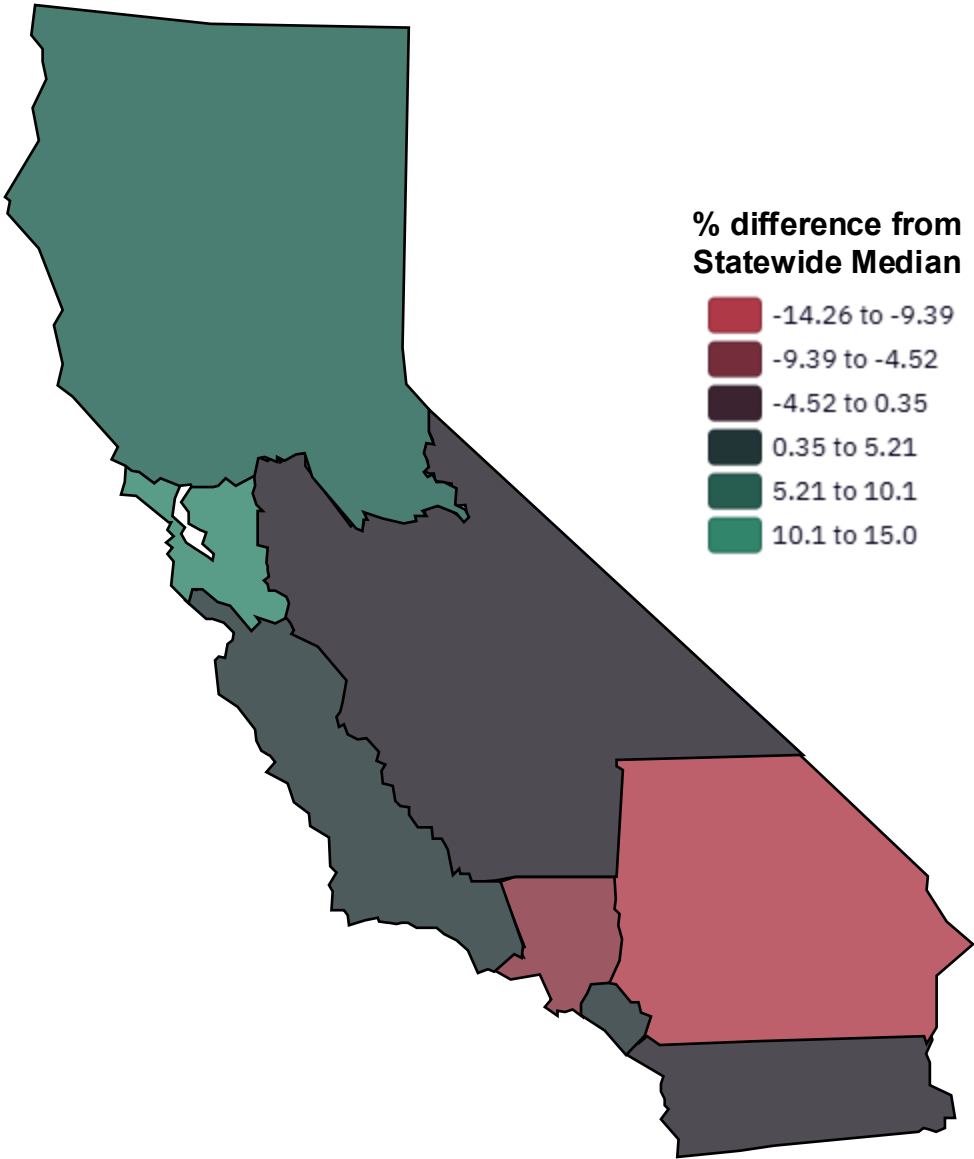
MY24 median rate (%)	Percentage Point Difference from MY 2023 (raw)	QRS 66 th p. benchmark	Number of POs that met QRS 66 th	Difference in number of POs from MY23
66.88%	+5.23%	67%	86 of 175	+14



Colorectal cancer screening improved by 4 percentage points compared to MY 2023

- 57% of POs met or surpassed the QRS 66th percentile benchmark
- There is moderate regional variation, with the Northern and Coastal areas generally performing better than the Central and Southern regions
- Once more, about 8% more POs reached the achievement threshold in MY 2024

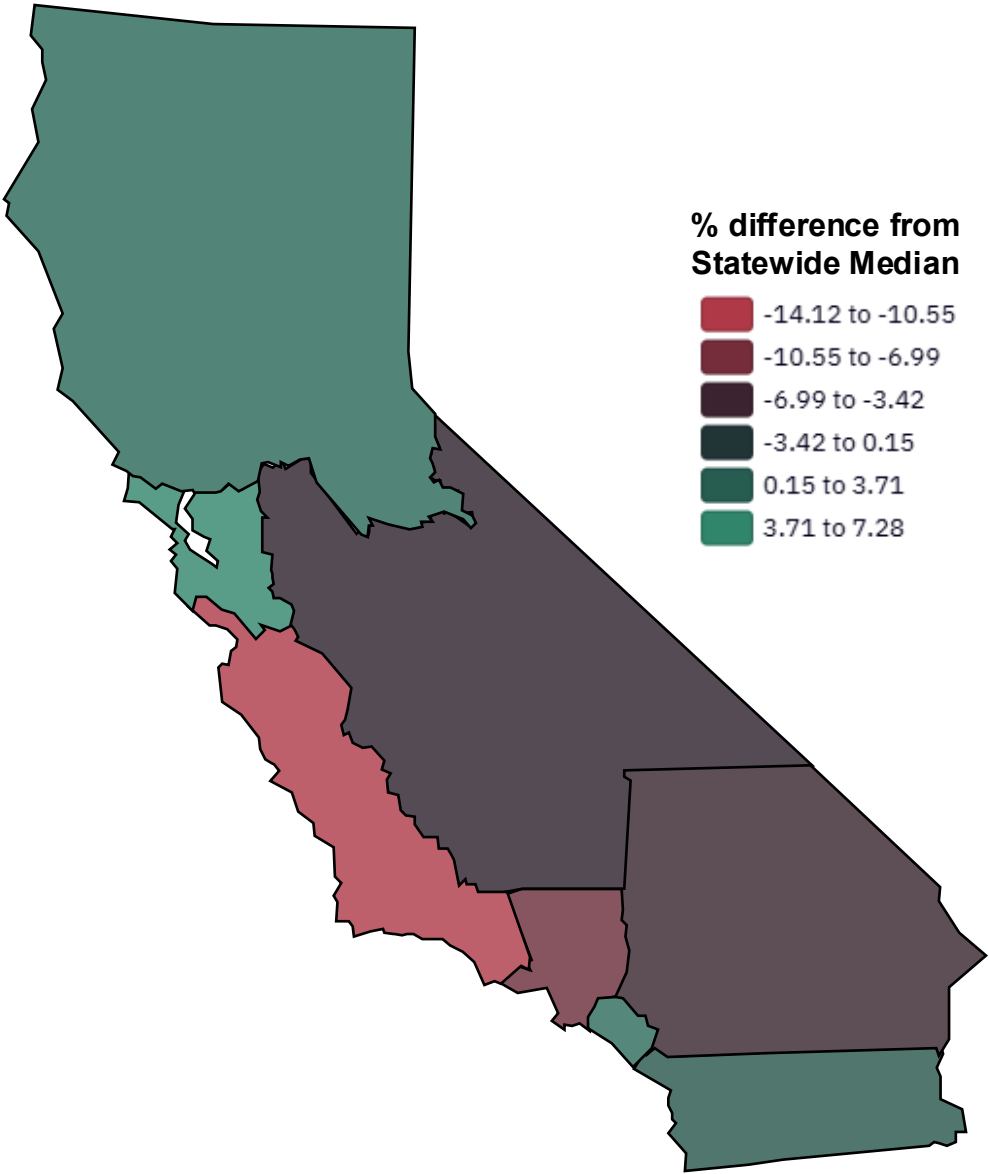
MY24 median rate (%)	Percentage Point Difference from MY 2023 (raw)	QRS 66 th p. benchmark	Number of POs that met QRS 66 th	Difference in number of POs from MY23
65.91%	+4.30%	63%	101 of 177	+14



Blood sugar control is higher than the QRS 66th percentile benchmark, indicating higher performance than national rates

- 67% of POs met or surpassed the QRS 66th percentile
- While overall performance is strong, regional analysis shows noticeable gaps, with some areas performing as much as 14% below the statewide median suggesting localized disparities in diabetes care

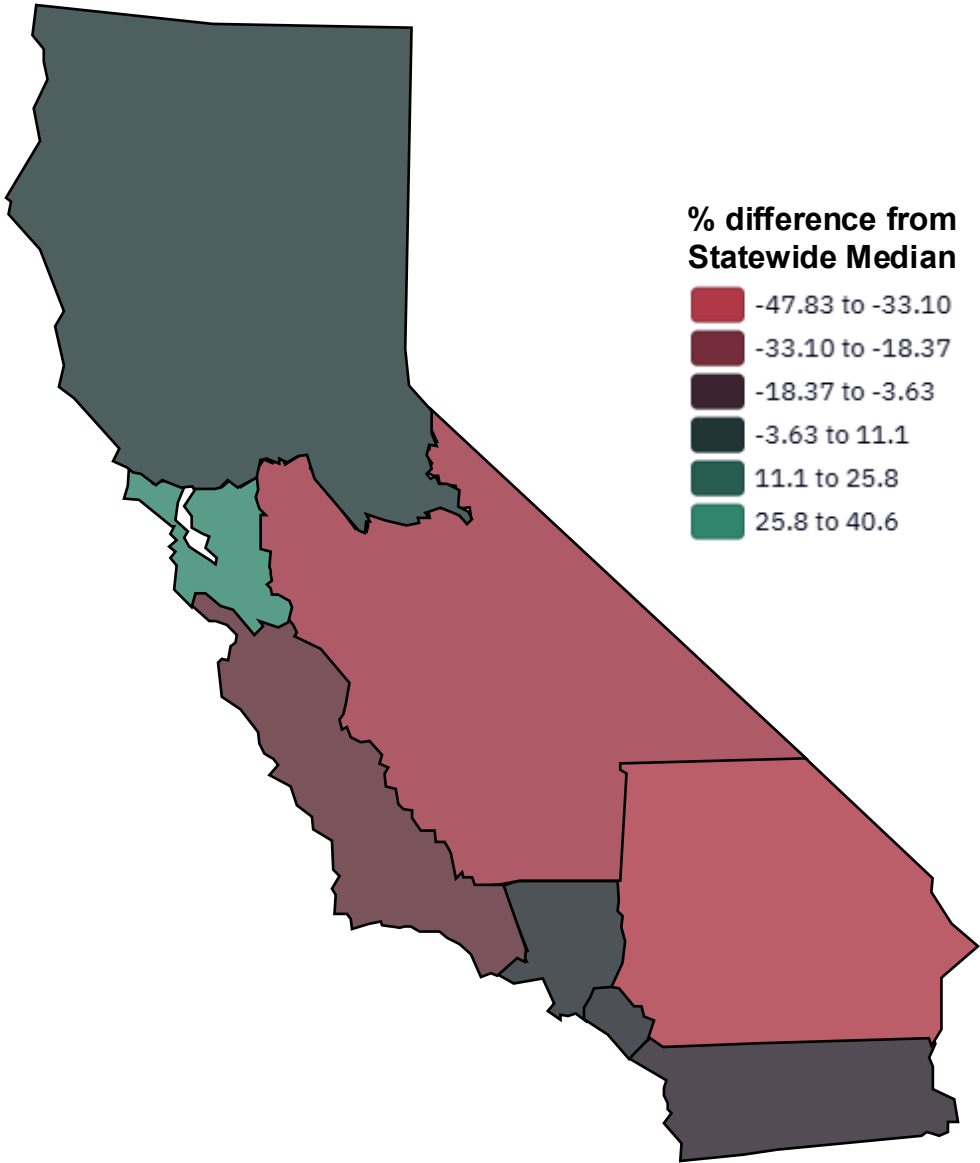
MY24 median rate (%)	Percentage Point Difference from MY 2023 (raw)	QRS 66 th p. benchmark	Number of POs that met QRS 66 th	Difference in number of POs from MY23
66.52%	+2.57%	62%	117 of 175	+11



Median childhood immunization rates reached the QRS 66th percentile benchmark – but had notable performance differences across regions and by PO

- CIS was the only Core 4 measure showing a year-over-year decline in POs meeting the QRS 66th percentile benchmark.
- This matches stakeholder reports of declining immunization rates, especially flu shots for young children.

MY24 median rate (%)	Percentage Point Difference from MY 2023 (raw)	QRS 66 th p. benchmark	Number of POs that met QRS 66 th	Difference in number of POs from MY23
50.13%	-4.13%	50%	55 of 107	-9



*In alignment with Covered California’s Quality Transformation Initiative (QTI), CIS targets are established using MY 2022 QRS benchmarks

More Commercial HMO trends

Healthcare Quality: Clinical Quality

Priority Area	Measure	MY 2024 Prelim Median Rate (%)	Percentage Point Difference from MY 2023 (raw)	National 66 th p. benchmark*
Diabetes	Eye Exam for Patients With Diabetes (EED)	50.23%	+0.4	55%
	Hemoglobin A1c Control for Patients with Diabetes: Poor HbA1c control >9.0% (HBD) - Lower is better	23.81%	-2.48	25%
	Kidney Health Evaluation in Patients With Diabetes (KED)	64.02%	+2.58	46%
Maternity	Prenatal Immunization Status (PRS-E)	39.97%	-1.63	41%
Prevention & Screening	Breast Cancer Screening (BCS-E)	78.48%	+1.09	76%
	Cervical Cancer Screening (CCS)	73.46%	+1.15	76%
	Child and Adolescent Well-Care Visits (WCV)	50.76%	+2.67	61%
	Chlamydia Screening in Women (CHL)	59.5%	+3	49%
	Immunizations for Adolescents: Combination 2 (IMA)	38.52%	-3.49	36%
Respiratory	Asthma Medication Ratio (AMR)	81.82%	-2.07	87%

Note: Median rates include Kaiser POs

*2023 (MY 2022) NCQA Commercial Quality Compass, all lines of business

More Commercial HMO trends

Healthcare Quality: Appropriate Resource Use/Utilization

Measure	MY 2024 Median (%)	Percentage Difference from MY 2023	National 66 th p. benchmark*
Acute Hospital Utilization (AHU) - Lower is better	22.41 PTMY	+3.46%	21 PTMY
All-Cause Readmissions (PCR) - Lower is better	3.74%	+3.6%	4%
Emergency Department Utilization (EDU) - Lower is better (Information Only)	148.66 PTMY	+3.13%	N/A

Cost

Measure	MY 2024 Median (%)	Percentage Difference from MY 2023	OHCA target for 2025
Total Cost of Care (geography- and risk-adjusted, with \$250K truncation) (TCOC) - Lower is better	\$377.38	+0.39%	3.5%

Note: Median rates include Kaiser POs
*2023 (MY 2022) NCQA Commercial Quality Compass, all lines of business
<https://hcai.ca.gov/affordability/ohca/slow-spending-growth/>



Race/Ethnicity Diversity of Membership (RDM)

MY 2024 testing measure evaluation

- RDM will be used to measure **race and ethnicity data source completeness** in AMP. ‘Performance’ will not be evaluated on the demographic makeup of any patient population.
- Evaluation of MY 2024 testing results showed:
 - Overall data completeness in AMP is comparable to external state and national benchmarks.
 - PO self-reported RES data is more complete than HP-reported data, reinforcing previous findings seen with data source stratification of clinical quality measures.

Measure	Mean		Reporting level
	HP	PO	
Race (Direct Source)	AMP: 45.42% State: 53.57% National: 31.92%	51.73%	HP-reported
	-	79.22%	Self-reported
Ethnicity (Direct Source)	AMP: 43.8% State: 48.84% National: 22.51%	54.03%	HP-reported
	-	82.56%	Self-reported

State and national mean rates are compared to NCQA’s Quality Compass, all lines of business

Accessing the Onpoint PRP

Julia Tremaroli, *Manager, Program Operations*

Performance Reporting Portal (PRP) Overview

Onpoint's Performance Reporting Portal (PRP) serves as the single source for AMP Program portal needs, allowing access to both **PO- and member-level reporting in one location.**

AMP reports

- Summary Results
- AMP Worksheets

AMP downloads

- PO-specific downloads
- California Program-Wide downloads

PRP Account Set Up

Admin access vs User access

Primary Users will have ‘Admin’ access, Secondary Users will have ‘User’ access.

- Please see the differences between Admin access and User access in the PRP:

Function	Admin	User
View Measure Results	✓	✓
Review Documentation	✓	✓
Customize Dashboard View	✓	✓
Add/Edit/Deactivate Contacts from organization	✓	

- Note that the PRP contains PHI and member-level data, so **it is critical** that **Primary Users/Admins** regularly **update and manage user access for Secondary Users** at their organization.

Setting up PRP access

- PRP admins, please ensure that all members of your team have access to the PRP.
- Your organization's admin can edit, remove, and add new users.
 - View further instructions on how PRP admins can edit contacts on the portal [here](#).
- Most organizations should already have an admin user assigned. However, if your organization does not have an admin user, please have your organization's admin reach out to amp@iha.org.
 - IHA will work with your organization's admin and the Onpoint team at prp-support@onpointhealthdata.org to assist with account enrollment and troubleshoot any PRP user management questions.

PRP tutorial

Logging on

Sign in using multi-factor authentication at https://iha-prp.onpointhealthdata.org/users/sign_in



Integrated
Healthcare
ASSOCIATION

Performance Reporting Portal

Sign In

Email Address

Password

☐ Remember Me

Sign In

Forgot your password?

Contact Portal Administrator
Portal Support Line: 207-623-2555



Integrated
Healthcare
ASSOCIATION

Performance Reporting Portal

Multi-Factor Authentication

Please enter your Performance Reporting Portal authentication code from your phone's Authy app or via one of the options identified below.

Submit

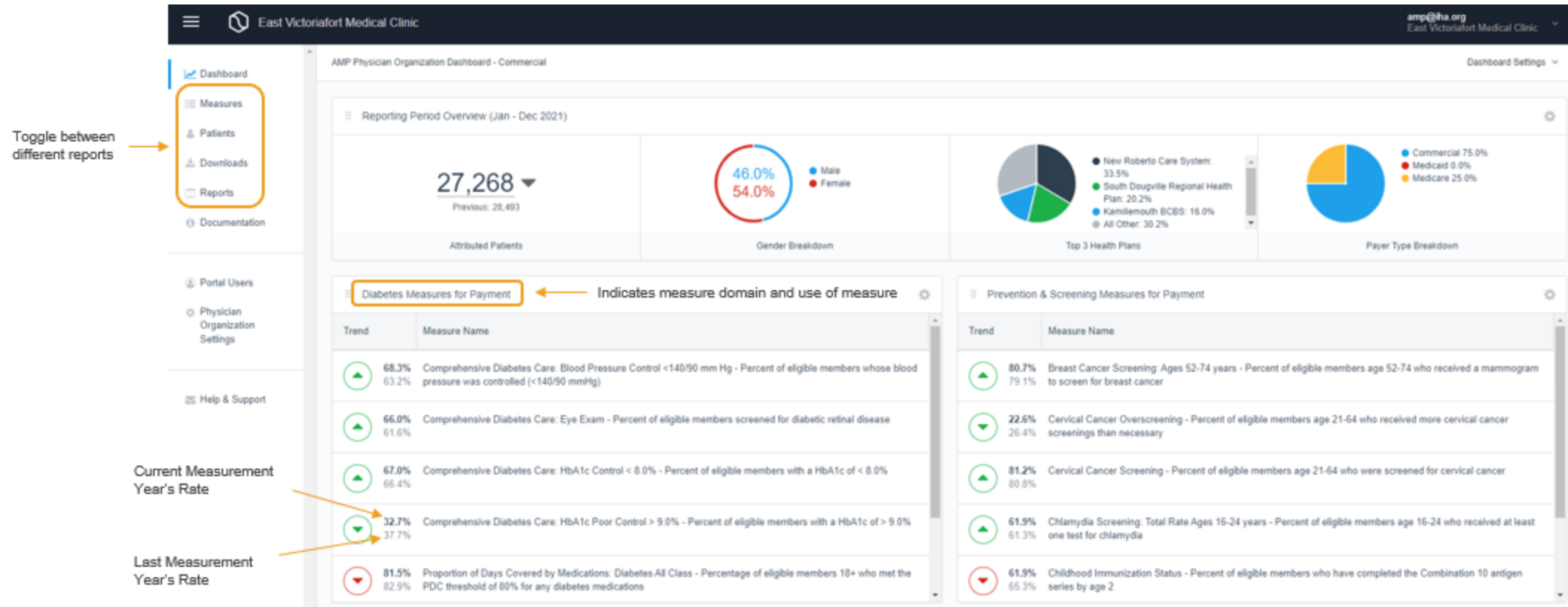
Request a multi-factor authentication code via one of the options identified below.

SMS Message Phone Call

Sign in as a different user
Contact Portal Administrator
Portal Support Line: 207-623-2555

Dashboards and widgets

Understand high-level and targeted elements of your organization's data



Note: The Health Plan view and PO view may have different widgets loaded into the environment.

Measures

The ‘Measures’ tab contains results for each measure associated with your organization, organized by measure domain. Users can filter results by health plan (PO only), payer, and measures used for benchmark by clicking on the filter button in the upper-right corner.

Measures › Jan - Dec 2024 › Commercial Options ▼

ALL	ARU	CLINICAL	ENCOUNTERS	TCOC					
Measure	Description				Source	Result	Numerator	Denominator	
AHU_TOTAL	✓	Acute Hospital Utilization: Total Inpatient (Risk-Adjusted) - Observed to Expected Ratio				Onpoint			
AHU_TOTAL	✓	Acute Hospital Utilization: Total Inpatient (Risk-Adjusted) - Expected Discharges per 1,000 Members				Onpoint			
AHU_TOTAL	✓	Acute Hospital Utilization: Total Inpatient (Risk-Adjusted) - Observed Discharges per 1,000 Members				Onpoint			
AHU_TOTAL	✓	Acute Hospital Utilization: Total Inpatient (Risk-Adjusted) - Percent of Outlier Members				Onpoint			
AMR1218		Asthma Medication Ratio: Ages 12-18 years - Percent of eligible members age 12-18 with an asthma medication ratio of 0.50 or greater				FT PBGH			
AMR1950		Asthma Medication Ratio: Ages 19-50 years - Percent of eligible members age 19-50 with an asthma medication ratio of 0.50 or greater				FT PBGH			
AMR511		Asthma Medication Ratio: Ages 5-11 years - Percent of eligible members age 5-11 with an asthma medication ration of 0.50 or greater				FT PBGH			
AMR5164		Asthma Medication Ratio: Ages 51-64 years - Percent of eligible members age 51-64 with an asthma medication ratio of 0.50 or greater				FT PBGH			
AMROVR	✓	Asthma Medication Ratio: Total Rate Ages 5-64 years - Percent of eligible members age 5-64 with an asthma medication ratio of 0.50 or greater				FT PBGH			
		Race and Ethnicity Data Available							
BCSEOVR	✓	Breast Cancer Screening: Ages 52-74 years, All data - Percent of eligible members age 52-74 who received a mammogram to screen for breast cancer				FT PBGH			
		Race and Ethnicity Data Available							
CBPTR	✓	Controlling High Blood Pressure <140/90 mm Hg: Ages 18-85 years, Total Rate - Percent of eligible members whose blood pressure was controlled <140/90 mmHg				FT PBGH			

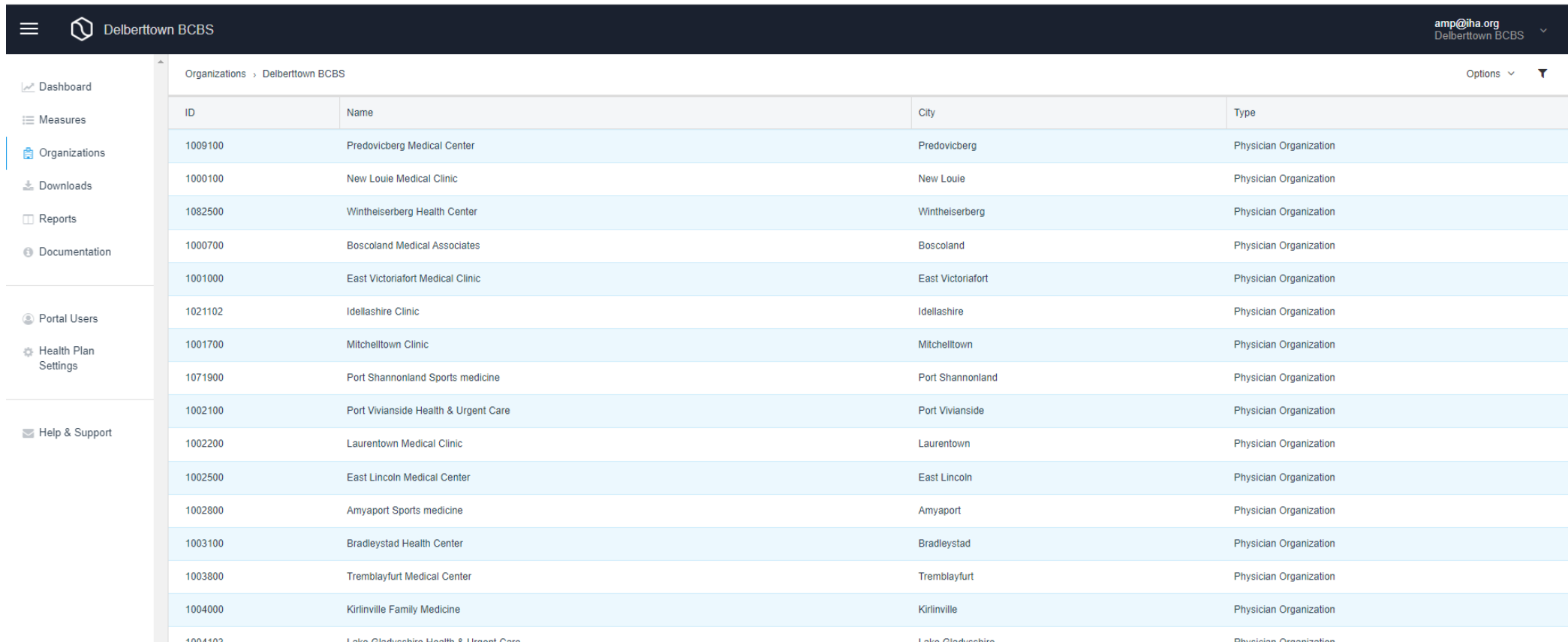
PO view: Patients

- Provider Organizations can find a list of each attributed patient by navigating to the 'Patients' tab.
- User can see further information associated with member, including all attributed organizations, by clicking on the desired member from the Patients view.

East Victoriafort Medical Clinic						
amp@iha.org East Victoriafort Medical Clinic						
East Victoriafort Medical Clinic Patients						
Options						
ID	First Name	Last Name	DOB	Gender	Payer	
31494035943	Cyril	Bradtke		M	Medicare	
22441000005836901	Delfina	Corwin		F	Commercial	
34528908996	Helena	Collins		M	Commercial	
35708222966	Fannie	Halvorson		M	Commercial	
35707950321	Gerda	Hyatt		M	Commercial	
35780936979	Chloe	Casper		F	Commercial	
22414100813371001	Katelynn	Windler		M	Medicare	
16759366712	Francisca	Mraz		M	Commercial	
31494026331	Kaylah	Bergstrom		M	Medicare	
31494059343	Lucy	Wisozk		F	Medicare	
34635541425	Florine	Borer		F	Commercial	
34635691618	Edythe	Schowalter		F	Commercial	
27204099782	Kaya	Hoeger		F	Commercial	
31976000027610201	Melinda	Bosch		M	Commercial	

HP view: Organizations

- For Health Plans, the 'Organizations' tab provides a list of each attributed Provider Organization. User can filter by clicking on the Filter button in the upper right corner.
- To find HP/PO rates, click on the desired PO from the Organizations view



Delbertown BCBS			
amp@iha.org Delbertown BCBS			
Organizations > Delbertown BCBS			
Options			
ID	Name	City	Type
1009100	Predovicberg Medical Center	Predovicberg	Physician Organization
1000100	New Louie Medical Clinic	New Louie	Physician Organization
1082500	Wintheiserberg Health Center	Wintheiserberg	Physician Organization
1000700	Boscoland Medical Associates	Boscoland	Physician Organization
1001000	East Victoriafort Medical Clinic	East Victoriafort	Physician Organization
1021102	Idellashire Clinic	Idellashire	Physician Organization
1001700	Mitchelltown Clinic	Mitchelltown	Physician Organization
1071900	Port Shannonland Sports medicine	Port Shannonland	Physician Organization
1002100	Port Vivianside Health & Urgent Care	Port Vivianside	Physician Organization
1002200	Laurentown Medical Clinic	Laurentown	Physician Organization
1002500	East Lincoln Medical Center	East Lincoln	Physician Organization
1002800	Amyaport Sports medicine	Amyaport	Physician Organization
1003100	Bradleystad Health Center	Bradleystad	Physician Organization
1003800	Tremblayfurt Medical Center	Tremblayfurt	Physician Organization
1004000	Kirlinville Family Medicine	Kirlinville	Physician Organization
1004100	Lake Gladveshire Health & Urgent Care	Lake Gladveshire	Physician Organization

Downloads

Navigate to the 'Downloads' tab to find relevant downloadable documents such as Benchmarks and Supplemental documents.

All AMP Results

MY 2024 & MY 2023 AMP Results Download

Includes a zip folder with three files: summary measure results, supplemental Appropriate Resource Use (ARU) measure results, and supplemental Total Cost of Care (TCOC) measure results by reporting period, with each year on a separate row. The summary measure results include both the PO's plan-aggregated and self-reported results, denoted by 'Provider Organization' in the Measure Summarization Level column or 'Self Reported' in the Measure Source column respectively. The supplemental measure results will also include PO plan-aggregated results.

Quality Achievement Scores (exclusive to provider organizations) results will be an additional file available concurrently with the incentive design deliverables release.

 Download MY 2024 & MY 2023 |  Previous Measurement Years

California Program-Wide AMP Summary Statistics

MY 2024 & MY 2023 Benchmarks Download

Summary statistics and percentiles for provider organizations across California, by measure and domain, including testing measures. With the exception of cost, two versions of the statistics are available: one that includes and one that excludes the 28 Kaiser Permanente locations.

Note: As of MY 2024, AMP incentives and recognitions compare AMP participant performance on quality measures with national benchmarks. These thresholds are published in the AMP Incentive Design Technical Documentation and can be found on the [IHA website](#). For cost performance, AMP incentives and recognitions compare participant performance within California using AMP benchmarks.

 Download MY 2024 & MY 2023 |  Download MY 2022 |  Download MY 2021

AMP PO Worksheets

MY 2024 AMP PO Worksheet

The AMP PO Worksheet is intended to depict health plan payments to your provider organization using the standard AMP incentive design. The AMP PO worksheet includes a "Weights & Benchmarks" tab where you can enter a health plan's maximum stated PMPM to see how your payment translates to performance on each measure.

Note: Calculations may not reflect the actual payments that you will receive from participating health plans. Health plans determine incentive budgets and may make adaptations to the standard AMP incentive design.

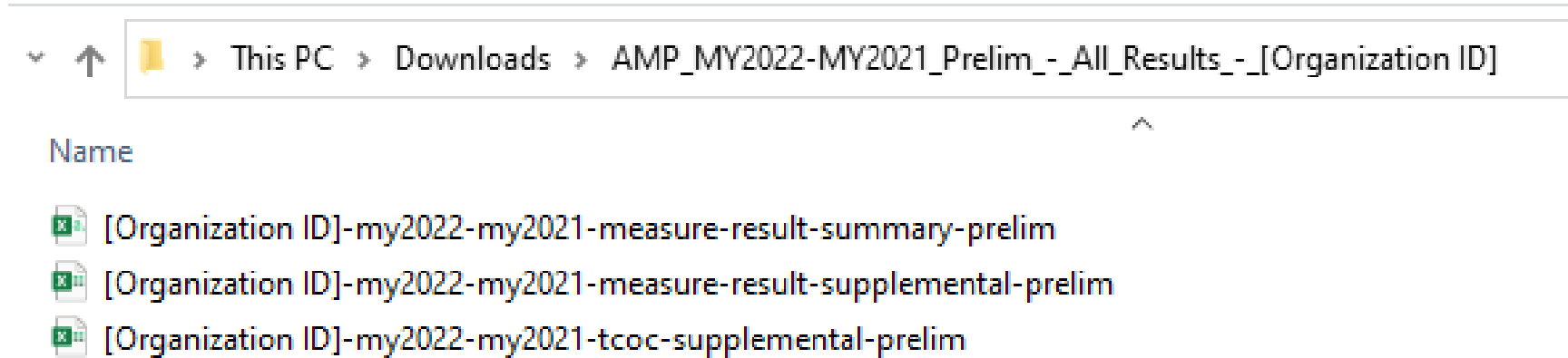
MY 2024 Worksheet Not Yet Available |  Previous Measurement Years

Note: You can only find the Risk-Adjusted, Geography-Adjusted TCOC measures in the TCOC Supplemental document. Enrollment can only be accessed through the Measure Result Supplemental document. These measures are not found on the Measures tab.

Additional note: the screenshot above displays the PO view of the PRP. Health Plan view shows similar documents available for download.

All AMP Results

All AMP Results download results in a zip file with 3 file types



Measure Result Summary

Use the Measure Result Summary file to compare your all-plan aggregated results against your individual plan results for each contracted health plan. Check for consistency across results and year-over-year consistency of your measure results.

Report End Date	Measure Summarization Level	Identifier	PO Name	Payer ID	Payer Name	Measure ID	Measure Sub ID	Measure Code	Domain	Measure Summary Units	Numerator Description	Denominator Description	Numerator	Denominator	Raw Measure Result	Risk Adjusted Score	Product Type	Measure Source
12/31/2022	Provider Organization			-1	IHA	1338	13385	ENFMT_DXPCT	Encounter	Percent of Claims/Encounters	Valid Diagnosis Code Populated	Total Claims and Encounters				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	989	9891	FSP_CCY_O	ARU	Number of Procedures per 1,000	Number of Procedures	Member Years (Medical Coverage)				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	337	3372	DX_CODING_PROF2	ARU	Completeness Percentage	Populated DX2 Position	Total Professional Claims and Encounters				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	368	3681	FSP_PROST	ARU	Number of Procedures per 1,000	Number of Procedures	Member Years (Medical Coverage)				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	972	9721	TCOC_PROF_FFS	TCOC	Average Professional FFS Cost	Professional FFS (Observed)	Member Months				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	338	3387	DX_CODING_FACILI	ARU	Completeness Percentage	Populated DX7 Position	Total Institutional Claims and Encounters				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	337	3377	DX_CODING_PROF2	ARU	Completeness Percentage	Populated DX7 Position	Total Professional Claims and Encounters				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	931	9311	IPU_TOTAL	ARU	Inpatient Bed Days per 1,000	Number of Inpatient Bed Days	Member Years (Medical Coverage)				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	60	601	SPC1	Clinical	Percentage of eligible members	Number of members who have	Eligible Members				TRUE	Medicaid	ft_pbgh
12/31/2022	Provider Organization			-1	IHA	1353	13535	ENFMT_PROVID_BILL	Encounter	Percent of Professional Encounters	Number of Professional Encounters	Total Professional Encounters				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	403	4031	AABOVR	Clinical	Percent of eligible members	Number of eligible members	Eligible Members age 3 months				TRUE	Medicaid	ft_pbgh
12/31/2022	Provider Organization			-1	IHA	1338	133811	ENFMT_DXPCT	Encounter	Percent of Claims/Encounters	Valid Diagnosis Code Populated	Total Claims and Encounters				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	968	9681	TCOC_OP_HOSPITAL	TCOC	Average Outpatient Facility Cost	Outpatient Facility - Inpatient	Member Months				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	965	9651	TCOC_IP_NEWBORN	TCOC	Average Inpatient Facility - Cost	Inpatient Facility - Newborn	Member Months				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	59	591	PDCS	Clinical	Percentage of eligible members	Number of members 18+ years	Eligible Members				TRUE	Medicaid	ft_pbgh
12/31/2022	Provider Organization			-1	IHA	337	3371	DX_CODING_PROF2	ARU	Completeness Percentage	Populated DX1 Position	Total Professional Claims and Encounters				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	1350	13501	ENFMT_PROC_MOC	Encounter	Percent of Service Lines with	Valid Procedure Modifier	Total Professional or Facility				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	975	9751	TCOC_PHARM_OTH	TCOC	Average Retail Pharmacy Cost	Cost: Pharmacy - All Other	Member Months				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	421	4211	WCV1821	Clinical	Percentage of eligible members	Number of members age 18-21	Eligible Members age 18-21				TRUE	Medicaid	ft_pbgh
12/31/2022	Provider Organization			-1	IHA	331	3311	FSP_CATH	ARU	Number of Procedures per 1,000	Number of Procedures	Member Years (Medical Coverage)				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	987	9871	TCOC_OP_EDV	TCOC	Average Outpatient Facility Cost	Outpatient Facility - Inpatient	Member Months				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	337	3374	DX_CODING_PROF2	ARU	Completeness Percentage	Populated DX4 Position	Total Professional Claims and Encounters				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	404	4041	CBP_1885_20	Clinical	Percent of eligible members	Number of members age 18-85	Eligible Members age 18-85				TRUE	Medicaid	ft_pbgh
12/31/2022	Provider Organization			-1	IHA	886	8861	HDO	Clinical	Percent of eligible members	Number of members whose	Eligible Members				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	1335	13355	ENFMT_DX_AVG	Encounter	Average Number of Dx Code	Total Valid Diagnosis Code	Total Professional Encounters				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	338	3384	DX_CODING_FACILI	ARU	Completeness Percentage	Populated DX4 Position	Total Institutional Claims and Encounters				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	30	301	ENRST2	Encounter	Encounters per Member Year	Number of Unduplicated Occurrences	Member Years				TRUE	Medicaid	ft_pbgh
12/31/2022	Provider Organization			-1	IHA	943	9432	IPU_MED	ARU	Discharges per 1,000 Members	Number of Inpatient Discharges	Member Years (Medical Coverage)				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	1365	13654	ENLAG_CATEGORY	Encounter	Percent Under Lag Time Ran	Total Claims and Encounters	Total Claims and Encounters				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	1396	13963	HALOS_NONMAT	ARU	Expected Average Length of Stay	Expected Inpatient Bed Days	Observed Inpatient Discharge				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	1368	13682	ENLAG_AVG_SVCDA	Encounter	Average Lag Time by Service	Total Lag Time	Total Institutional Claims				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	338	3385	DX_CODING_FACILI	ARU	Completeness Percentage	Populated DX5 Position	Total Institutional Claims and Encounters				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	34	341	ENRST5A	Encounter	Encounters per Member Year	Number of Unduplicated Occurrences	Member Years				TRUE	Medicaid	ft_pbgh
12/31/2022	Provider Organization			-1	IHA	418	4181	WCCBM1311	Clinical	Percentage of eligible members	Number of members age 3-11	Eligible Members age 3-11				TRUE	Medicaid	ft_pbgh
12/31/2022	Provider Organization			-1	IHA	415	4151	PPC_POS	Clinical	Percentage of eligible members	Number of members who have	Eligible Members				TRUE	Medicaid	ft_pbgh
12/31/2022	Provider Organization			-1	IHA	337	3376	DX_CODING_PROF2	ARU	Completeness Percentage	Populated DX6 Position	Total Professional Claims and Encounters				TRUE	Medicaid	onpoint
12/31/2022	Provider Organization			-1	IHA	338	33811	DX_CODING_FACILI	ARU	Completeness Percentage	Populated DX11 Position	Total Institutional Claims and Encounters				TRUE	Medicaid	onpoint



Measure Result Supplemental

Use the Measure Result Supplemental file to compare your all-plan aggregated results against your individual plan results for each contracted health plan. Check for consistency across results and year-over-year consistency of your measure results, including enrollment.

Reporting Period	End Date	Measure Summarization Level	Identifier Value	PO Name	Payer ID	Payer Name	Member Years of Medical Coverage - ARU	Member Years of Medical Coverage - OSU	Member Years of Medical and Pharmacy Coverage - ARU	Enrollment as of 12-31	Meas
	12/31/2022	Provider Organization									
	12/31/2022	Provider Organization									
	12/31/2022	Provider Organization									
	12/31/2022	Provider Organization									
	12/31/2022	Provider Organization									
	12/31/2022	Health Plan - PO									
	12/31/2022	Health Plan - PO									
	12/31/2022	Health Plan - PO									
	12/31/2022	Health Plan - PO									
	12/31/2022	Health Plan - PO									
	12/31/2022	Provider Organization									
	12/31/2022	Provider Organization									
	12/31/2022	Health Plan - PO									
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	12/31/2022	Health Plan - PO									
	12/31/2022	Health Plan - PO									
	12/31/2022	Provider Organization									
	12/31/2022	Health Plan - PO									
	12/31/2022	Health Plan - PO									
	12/31/2022	Provider Organization									

TCOC Supplemental

Use the TCOC Supplemental file to check for consistency across results and year-over-year consistency of your cost results.

Reporting Period End Date	Measure Summarization Level	Identifier Value	PO Name	Payer ID	Payer Name	Member Months - Eligible Members With Med	Member Months - Eligible Members With Med and Rx	Measure ID	Measure Code	Total Medical Dollars - No Truncation	Total Pharmacy Dollars - No Truncation
12/31/2022	Health Plan - PO										
12/31/2022	Provider Organization										
12/31/2022	Health Plan - PO										
12/31/2022	Provider Organization										
12/31/2022	Health Plan - PO										
12/31/2022	Provider Organization										
12/31/2022	Health Plan - PO										
12/31/2022	Provider Organization										
12/31/2022	Health Plan - PO										
12/31/2022	Provider Organization										
12/31/2022	Health Plan - PO										
12/31/2022	Provider Organization										
12/31/2022	Health Plan - PO										
12/31/2022	Provider Organization										
12/31/2022	Health Plan - PO										
12/31/2022	Provider Organization										

California Program-Wide AMP Summary Statistics

Also known as the Benchmarks file, use this file to compare your performance with respect to the entire AMP population, inclusive of measure-specific percentile rankings. Check for year-over-year consistency of your measure results.

Measurement Year	Measure Abbreviation	Measure Name	Score Field (Resource Use Benchmarks only)	Product	Domain	Higher is Better	With Kaiser	N	Mean	Max	Min	Standard Deviation	5th percent
MY 2022	AAB1864	Avoidance of Antibiotic Tr	Observed Rate	Medicaid	Clinical	TRUE	FALSE	16	39.65	59.52	24.47	12.5	
MY 2022	AAB317	Avoidance of Antibiotic Tr		Medicaid	Clinical	TRUE	FALSE	21	56.64	95.12	30.08	15.9	
MY 2022	AAB65	Avoidance of Antibiotic Tr		Medicaid	Clinical	TRUE	FALSE	1	12.5	12.5	12.5		
MY 2022	AABOVR	Avoidance of Antibiotic Tr		Medicaid	Clinical	TRUE	FALSE	23	52.72	95.12	29.64	15.22	
MY 2022	ACCESS3	Access Composite		Medicaid	Patient Experienc	TRUE	FALSE	12	50.95	58.7	42.1	4.91	
MY 2022	AMB_EDV	Ambulatory Care: ED Visi		Medicaid	ARU	FALSE	FALSE	37	364.96	577.33	115.18	103.65	
MY 2022	AMR1218	Asthma Medication Ratio:		Medicaid	Clinical	TRUE	FALSE	11	64.6	77.42	57.9	6.2	
MY 2022	AMR19	Asthma Medication Ratio:		Medicaid	Clinical	TRUE	FALSE	16	57.69	72.83	45.83	7.5	
MY 2022	AMR5	Asthma Medication Ratio:		Medicaid	Clinical	TRUE	FALSE	10	67.78	77.59	58	7.34	
MY 2022	AMR51	Asthma Medication Ratio:		Medicaid	Clinical	TRUE	FALSE	13	60.44	78.75	39.02	10.69	
MY 2022	AMROV64	Asthma Medication Ratio:		Medicaid	Clinical	TRUE	FALSE	20	63.39	78.85	52.94	7.85	
MY 2022	BCS5274	Breast Cancer Screening		Medicaid	Clinical	TRUE	FALSE	37	57.6	83.19	35.29	9.31	
MY 2022	BPD	Blood Pressure Control fo		Medicaid	Clinical	TRUE	FALSE	37	41.9	67.73	10.44	15.22	
MY 2022	CBP_1885_20	Controlling High Blood Pre		Medicaid	Clinical	TRUE	FALSE	36	45.1	73.33	12.03	15.6	
MY 2022	CCO	Cervical Cancer Overscre		Medicaid	Clinical	FALSE	FALSE	41	11.19	41.27	1.97	7.02	
MY 2022	CCS	Cervical Cancer Screenin		Medicaid	Clinical	TRUE	FALSE	41	51.23	65.93	29.55	8.14	
MY 2022	CHLAMSCR	Chlamydia Screening: To		Medicaid	Clinical	TRUE	FALSE	40	65.86	87.63	31.7	9.12	
MY 2022	CHLAMSCR16	Chlamydia Screening: Ag		Medicaid	Clinical	TRUE	FALSE	34	60.93	84.75	28.09	9.51	
MY 2022	CHLAMSCR21	Chlamydia Screening: Ag		Medicaid	Clinical	TRUE	FALSE	31	70.45	92.11	35.66	9.66	
MY 2022	CISCOMBO10	Childhood Immunization S		Medicaid	Clinical	TRUE	FALSE	27	27.86	56.86	13.91	13.7	
MY 2022	CISDTP12	Childhood Immunization S		Medicaid	Clinical	TRUE	FALSE	27	62.87	82.35	44.12	10.39	
MY 2022	CISFLU12	Childhood Immunization S		Medicaid	Clinical	TRUE	FALSE	27	39.8	65.69	20.78	13.84	
MY 2022	CISHEPA12	Childhood Immunization S		Medicaid	Clinical	TRUE	FALSE	27	81.55	94.44	61.11	8.45	
MY 2022	CISHEPB12	Childhood Immunization S		Medicaid	Clinical	TRUE	FALSE	27	72.72	91.67	47.22	11.53	
MY 2022	CISHIB12	Childhood Immunization S		Medicaid	Clinical	TRUE	FALSE	27	77.84	88.24	58.33	8.23	
MY 2022	CISIPV12	Childhood Immunization S		Medicaid	Clinical	TRUE	FALSE	27	77.18	90.2	55.88	9.33	
MY 2022	CISMMR12	Childhood Immunization S		Medicaid	Clinical	TRUE	FALSE	27	82.58	94.44	61.11	7.63	
MY 2022	CISPNC12	Childhood Immunization S		Medicaid	Clinical	TRUE	FALSE	27	62.75	80.39	40.59	10.64	
MY 2022	CISRV12	Childhood Immunization S		Medicaid	Clinical	TRUE	FALSE	27	59.53	83.33	33.33	10.62	
MY 2022	CISV12	Childhood Immunization S		Medicaid	Clinical	TRUE	FALSE	27	62.65	85.28	62.66	7.5	

Reports

- Use the 'Reports' tab to create and manipulate custom views of your organization's results
- The **Observation Report** allows users to filter and pivot data based on the user's needs
- The **Comparison Report** allows users to compare MY23 and MY24 by filtering and pivoting data based on the user's needs



Documentation

Find relevant documentation, including the Data Dictionary, User Guide, Quick Start Guide, Measure Descriptions and Summary Units, and Technical Appendix in the ‘Documentation’ tab

Dashboard

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[Technical Appendix - Onpoint Member-Level Detail Portal \(v7.0\)](#)

Technical appendix detailing the methods and measures used in generating the analyses and reporting for the Onpoint Member-Level Detail Portal.

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[Quick Start Guide - Logging In to the Onpoint Performance Reporting Portal](#)

For new users to the Onpoint Performance Reporting Portal, the Quick Start Guide on how to log in to the site is especially helpful. You may use an...

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[User Guide - Integrated Healthcare Association Performance Reporting Portal \(v4.0\)](#)

The Onpoint Performance Reporting Portal is an innovative measurement and reporting tool that delivers personalized views into the health and perfo...

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[Measure Descriptions and Summary Units – Onpoint Performance Reporting Portal \(v7.1\)](#)

The Measure Descriptions and Summary Units document accompanies the Technical Appendix. It outlines the full list of measure and measure specificat...

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[Data Dictionary MY 2024](#)

The purpose of this document is to provide a resource for AMP participants to better understand the information included in the AMP results download...

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[Data Dictionary MY 2023](#)

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[NCQA Disclaimer MY 2023](#)

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Data Dictionary

Use the Data Dictionary as a reference when reviewing the PRP Downloads



Release Notes

See history of PRP releases

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Release Notes

> Version: AMP Prelim 25(08).1

Version: AMP Prelim 25(08).1

Release date: Aug 15, 2025

MY 2024 Preliminary AMP Results Released.

Updates:

- As of MY 2024, AMP is sunsetting reporting Canopy groups as a separate entity. For Provider Organizations with Canopy populations, Canopy lives will now directly be attributed to their respective non-Canopy PO counterpart.
- All references to Patient Experience measures have been removed as IHA does not currently have a Patient Experience measure domain for MY2024 due to PBGH's sunsetting of the Patient Assessment Survey (PAS).
- When viewing the Patients tab, Provider Organization users are now able to filter and sort by Health Plan directly in the user interface.
- In the Measure Result Summary downloads for both Health Plan and Provider Organization users, nulls will be represented as blanks rather than "\N"
- The field names below have been removed from the Measure Result Supplemental file because they are no longer relevant for AMP starting MY 2024.
 - Member Years of Medical Coverage – OSU
 - Units of Improvement
 - Pooled Rate
 - Pooled Risk Adjusted Rate
- Encounter Rate by Service Type (ENRST) and Race & Ethnicity Diversity of Membership (RDM) measures will have a Higher is Better directionality of null, indicating the directionality of better performance is neither higher-is-better nor lower-is-better. This primarily impacts the AMP Benchmarks file.

Release Notes

See history of PRP releases

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Wrap up

Julia Tremaroli, *Manager, Program Operations*

Important notes to remember regarding the PRP

- We highly encourage you to **read the [AMP Best Practices and FAQs](#)**, which includes precedent inquiries that IHA has received from participants and information on what's available on the PRP prior to beginning your review of the AMP results.
- TCOC Geography/Risk Adjusted measures (Health Plan-PO level results used for incentive design) will only be found in the TCOC Supplemental File found on the **Downloads** tab.
- All measures that include ECDS stratifications will be included in the PRP as the **overall** measure rate only.
- Membership information, including enrollment, will only be found in the Measure Result Supplemental file found on the **Downloads** tab.
- Incentive design deliverables using preliminary AMP results will be available as downloads in September 2025 after the Questions and Appeals period.
- Please reference the Portal User Guide, found on the **Documentation** page of the PRP for detailed information on how to use the PRP.

Question and Appeals Resources on IHA.org

The [AMP Participant Resources](#) and [AMP Data Collection, Submission, and Audit Resources](#) pages of the IHA website will be your one-stop shop for all MY 2024 Questions and Appeals documents



MY 2024 AMP Questions and Appeals Submission Form

- Complete this form to submit your question or appeal about MY 2024 preliminary results



MY 2024 AMP Questions and Appeals Submission Guide

- Provides information about the Questions and Appeals period, including how to submit questions and appeals.



MY 2024 AMP Questions and Appeals Roles and Responsibilities

- Delineates IHA, provider organization, health plan, and data partners' roles and responsibilities during the Questions and Appeals process.



MY 2024 AMP Questions and Appeals Best Practices & FAQs

- Shares best practices for data review and answers to frequently asked questions about reviewing AMP results on the Onpoint Performance Reporting Portal and Questions and Appeals process.



MY 2024 AMP Measure Set

- Lists measures by AMP Program, their use cases (e.g., benchmarking, payment, public reporting), and data sources.



MY 2024 AMP Technical Specifications Manual

- Delineates technical specifications for AMP measures.

PRP Resources

PRP Resources Located in the Documentation Page of the PRP



Quick Start Guide

- For new users logging into the Onpoint Performance Reporting Portal for the first time.
- This can also be found in the AMP data collection, submission, and audit resources section of the [IHA website](#).



User Guide

- Provides an overview of key components, features, functionality, and recommended workflows to enhance end users' portal experiences..



Technical Appendix

- Details the methods and measures used in generating the analyses and reporting for the Onpoint Performance Reporting Portal.



Measure Descriptions and Summary Units

- The Measure Descriptions and Summary Units document accompanies the Technical Appendix. It outlines the full list of measure and measure specification details in the most recent reporting period in the Onpoint Performance Reporting Portal for AMP Commercial HMO, AMP Medi-Cal, and AMP Medicare Advantage.



Data Dictionary

- Provides a summary of data field name descriptions for each download in the PRP except for the AMP Health Plan Plug and Play and PO Worksheets.

Thank you!

Still have questions?

Please email amp@iha.org

*Fill out the survey at the conclusion of this
presentation!*